



**Rising to the Challenge**  
*protecting services and jobs in difficult times*

# Summary Annual Report

2016 - 2017



## Capital Programme

Investment totalled  
**£53.76 Million**



**£268.9M**  
— cost —  
to provide all of our  
**services**



**Additional  
£3.15 Million**  
transferred into the  
Council's general  
reserves at year end

**£11.55M**  
budget savings made





**Safer, Brighter Futures**  
better outcomes for children and young people

Summary of our  
performance 2016-2017



**637**

children supported  
to remain with their

**families**

Outcome focused  
model of

**Social Work**  
practice has been  
embedded



Improved  
links with  
partner  
agencies



**Safely**  
reduced  
the number of  
**Children**  
looked after

2013	2014
492	468

2015	2016
434	377

2017
<b>348</b>

**85.7%**



— of —  
parents

responded that they  
have been actively

**involved in**  
**all decisions**

about how their child's/ children's  
care & support was provided



**92.7%**

of children and  
young people

feel that their views  
— about their —

**care and**  
**support**

have been listened to



Summary of our performance 2016-2017



**Better Schools,  
Brighter Prospects**  
*strategic school improvement programme*



## Primary School

attendance is **94.6%**



## Secondary School

attendance is **93.7%**

**More**  
opportunities  
for learners

**aged 14-19**

studying in  
the medium of  
**Welsh**



61.5% of pupils

**achieved 5 GCSE'S**

incl. Eng/ Welsh first Language and Maths

(academic year 15/16)



**More highly effective/  
effective schools**

**New**

**Ysgol Bae Baglan School opened in Sept 2016**

**54k**

People used  
community facilities  
in the first 7 months

Reduced school  
buildings maintenance  
& repair liabilities by

**£17M**



Reduced school  
surplus places by

**1200**





**Improving Outcomes,  
Improving Lives**

*promoting high quality, responsive, citizen  
centered social care*

Summary of our  
performance 2016-2017

# Gateway Service

First point of  
contact provision  
strengthened

Increased  
number of  
people



receiving  
direct payments to

**351**

**Efficiency**

improving exercises

**saved**

**£664,000**

across direct services



**3,300**

people accessed  
care & support services  
from social services

**Adult  
protection**

referrals completed  
where the risk  
has been managed

**100%**

**Have**

—three—  
dedicated

**POVA**

co-ordinators

(protection  
of vulnerable  
adults)



# Summary of our performance 2016-2017



**Prosperity for All**  
*promoting economic growth*

- ➔ We supported the creation of 131 jobs
- ➔ We helped safeguard 255 existing jobs
- ➔ We assisted 32 new business start ups

Homes brought back into use through  
**Homes Loan Scheme**



**100%**  
—Tai Tarian—  
**properties**  
WHQS compliant

## In the Valleys

- ➔ supported 31 companies
- ➔ supported creation of 37 new jobs
- ➔ safeguarded 121 jobs



**94%**  
of potentially  
—homeless—  
households prevented from becoming homeless for at least 6 months

People affected by the reduction in the benefits cap have been identified targeted support as necessary



**Adventure Golf Course on Aberavon Seafront**

On key regen projects we:

➔ **helped**  
**65** people back into work

➔ supported  
**—38—**  
apprenticeships

**16** trainees and  
13 work placements amounting to  
**3,909** training weeks

**—100—**

local companies secured contracts in excess of

**£15.5 M**

**& 98%**  
spend with contractors in Wales



Reduce, Reuse, Recycle  
towards zero waste

Summary of our  
performance 2016-2017

64,000

Households on the

Recycle+

—scheme—



33%

of municipal  
waste used to  
—recover—

heat &  
power



Recycling,  
reuse &  
composting  
increased to  
62.77%

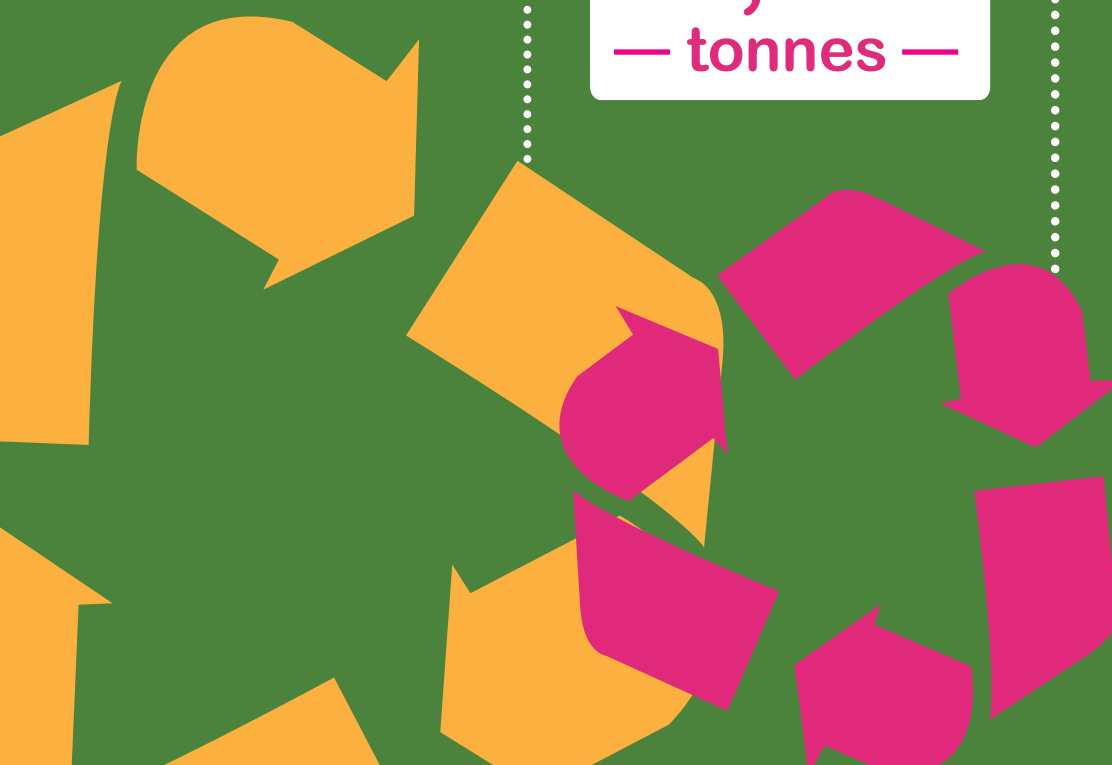
43,534  
—tonnes—



A longer term cost  
model to achieve the

70% target  
is planned

Waste  
sent to  
landfill  
reduced to  
10.87%



# Summary of our performance 2016-2017



**Digital by Choice**  
improving customer experience,  
making better use of public money



May 2016

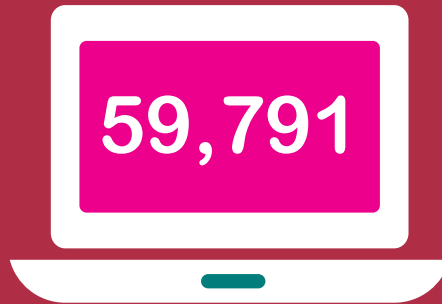
Digital Inclusion Charter approved



99.9%  
Welsh  
website content

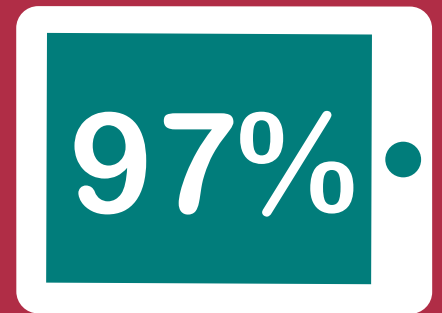
91%

of web customers very satisfied/satisfied or ok with ease of getting around the website



transactions carried out for new online services

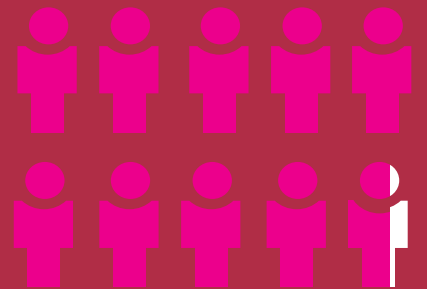
Professional rating of our website improved to 3 stars



of web customers very satisfied/satisfied or ok with improvements



made to services available online



Almost half of Council purchasing transactions processed electronically



# Have your say on what matters to you

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Please share your thoughts with us about this report in order to help us make decisions on important matters.

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Please send them to:

The Chief Executive,  
Neath Port Talbot County Borough Council,  
Civic Centre, Port Talbot,  
SA13 1PJ

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or email them to:

[improvement@npt.gov.uk](mailto:improvement@npt.gov.uk)

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